

## Leading Dispute Resolution worldwide

In an increasingly tumultuous trade environment where access to justice and the rule of law are key to ensuring business continuity, ICC Dispute Resolution Services facilitate the resolution of commercial disputes with unmatched levels of service.

[ICC DRS](#) offers a range of services to promote the continuity of global trade by helping commercial parties avoid, manage and resolve their disputes efficiently.

Dispute Resolution Services, including ICC Arbitration and dispute avoidance tools, ensure that when disputes arise, they are resolved quickly and efficiently. This allows parties to focus on their core business priorities with complete peace of mind, thanks to cost and process transparency, security and confidentiality.

### How DRS works

To resolve disputes effectively and efficiently, businesses need a fair process and equal access to justice. [Arbitration](#) and [Alternative Dispute Resolution](#) (ADR) mechanisms give parties fast, predictable, cost effective and efficient access to justice which is why businesses include **arbitration and ADR clauses** in their commercial contracts.

ICC DRS offers a wide choice of customisable services for every stage of a dispute, from the services offered by the [ICC International Centre for ADR](#) (mediation, experts, dispute boards and docdex) to ICC Arbitration, delivered by the most trusted institution worldwide: the [ICC International Court of Arbitration](#). ICC's range of administered procedures can be used separately, successively or even concurrently as an alternative to litigation for resolving domestic and international disputes.

ICC Arbitration is a process guided by the [ICC Rules of Arbitration](#). ICC's globally accessible and completely neutral services are available to anyone, from individuals and private sector enterprises to states and state entities. Anyone can benefit from ICC Arbitration's flexibility and effectiveness. The only requirement for a party to be able to benefit from ICC Arbitration is to consent to its use in a contract, treaty or separate arbitration agreement. This is usually provided for before a dispute arises, but may also occur after the dispute has taken place.

The International Court of Arbitration is the world's leading arbitral institution. Since 1923, ICC has been helping to resolve disputes in international commercial and investment disputes.

Unrivalled in experience and expertise, **the ICC Court and its Secretariat are always ready to assist parties and arbitral tribunals** with any questions relating to the conduct of the arbitration and strive to ensure **ICC awards are enforceable**. The Court's Secretariat, with over 100 lawyers and support personnel, operating through offices in Paris, Hong Kong, New York, Singapore, Sao Paulo, and Abu Dhabi administers cases in any chosen language. It continuously seeks to improve efficiency, control time and costs, and aid enforcement by introducing innovative new arbitration tools and procedures. This ongoing focus makes certain that ICC is always in touch with the concerns and interests of trading partners throughout the world.